

## FREE MASS SPECTROMETER

We are offering a few lucky customers the benefit of a free GC MS instrument!

Yes a **FREE** Mass Spectrometer!!

All you have to do to snap up this free GC MS instrument is to call us today on 0161 785 0828, arrange a delivery time for your FREE fully refurbished instrument and take out a 3 year service contract with Mass Spec UK Ltd.

You need to be quick however, numbers are limited and it is a first come first served basis.

It's that simple, so give us a call today!

## UNDER THE SPOTLIGHT

So that you can get to know us a little better, find out what makes us tick; our roving reporter (RR) will be grilling a few members of our team over the next few months. This month it is our youngest team member, Barrie Steven Nixon, who is under the spotlight!



**R.R.** You have just recently celebrated your 1st year milestone with Mass Spec UK. How have you enjoyed that time?

**B.S.N.** I was slightly nervous at first about going out on my own and meeting new people and what was expected of me. As my confidence grew and I learned more skills I looked forward to and facing the next challenge.

**R.R.** What were you doing before you joined Mass Spec UK?

**B.S.N.** I was working for a small electronics company for about 3 years whilst I was studying at university. This role mainly involved building, testing and repairing printed circuit boards. This gave me a good background in electronics and stood me in good stead for getting this job at Mass Spec UK.

**R.R.** What made you decide on becoming a Mass Spectrometer Engineer?

**B.S.N.** When I was younger I sometimes used to see my dad at work and was always very interested. When the job came up I really wanted to go for it.

**R.R.** What have you learnt in your first year with Mass Spec?

**B.S.N.** I have learnt a lot from the office based staff, engineers and the training courses I have been on. They have shown me how a mass spec works in practice and in theory and problem solving. I have also gained more people skills from meeting the customers.

**R.R.** What has been your best achievement since starting at Mass Spec UK?

**B.S.N.** Having learnt so much in 12 months about mass spectrometry.

**R.R.** What is it like working for your Dad? What is he like as a boss?

**B.S.N.** I rarely see my dad at work but when he is around he is very helpful and always teaching me new things

**R.R.** What is your favourite aspect of the job?

**B.S.N.** When the problem is fixed and everything is working properly it is very satisfying. I enjoy meeting the people whose instruments we service and helping them get on with their jobs.

**R.R.** What is a typical day like for you at Mass Spec UK?

**B.S.N.** I wouldn't say there is a typical day because it can vary so much. I don't know where I'll be from one day to the next. I could be at a university in Scotland one day and a forensic lab in Yorkshire the next.

## THANK YOU FOR TAKING PART

We would like to thank all our customers who participated in our recent Customer Satisfaction Survey. We received a fantastic response. We are delighted to hear that so many customers are pleased with our customer service, technical skills and time response. We are looking forward to providing tips on maintaining your instruments in our newsletter and widening our service to support more instruments in the future in response to your comments.

Don't worry if you still haven't had chance to fill in your survey. We are still receiving completed forms and will always welcome any comments you may have. If you didn't receive or cannot find your survey but would still like to comment on our service, please contact us on 0161 785 0828 and we will arrange for another to be sent out.

## HINTS AND TIPS

Did you know that by adding the SGE Novent II to a GC/MS system you can save hours of downtime when changing columns? You can fully utilise all your GC columns with a five minute changeover without breaking vacuum!

To find out more contact Mass Spec UK on 0161 785 0828 today.



Mass Spec UK Ltd  
Highfield Street  
Oldham  
OL9 6DT  
Tel: 0161 785 0828  
Fax: 0161 785 0838  
sales@masspecuk.ltd.uk  
www.masspecuk.ltd.uk